Using LOMA's Learning System Catalog

Log in to LOMA's Learning System.

Catalog:

On the homepage, there are a few ways you can search for and view courses in the Catalog. VIEW SCREENSHOT

1. Click Catalog at the top of the page to Browse by Category, then click the Category Name you wish to explore. You can also click Find More Training in the My Learning section to access the catalog. VIEW SCREENSHOT
2. Click the Search icon (magnifying glass) to perform an open search and see all courses in the catalog.
3. Enter a course or key word in the Search Catalog box to perform a narrowed search, or select from the pre-populated dropdown list.
4. Once inside the Catalog Search Results, you can use additional filters on the left (Categories, Content Type, Course Provider) to narrow your search results. VIEW SCREENSHOT

Screen shots are provided on the following pages to help guide you as you navigate LOMA's learning system.

For additional assistance, please reach out to the LOMA Contact Center at education@loma.org.

Screenshot #1

LOMA

Home   My Learning   Transcript/Designations   ▼   Catalog   Search Catalog   🔍   🛒 0   ❓   TT ▼

LOMA
Navigate With Confidence

www.loma.org

My Designations

| Completed: **0** | Started: **9** |

[View All]

My Learning

[Find More Training]

Title	Started/Begins	Action
LOMA 280 I*STAR English Designation Course 🚩 Access expires 8/17/2022	Enrolled AUG **9** 2022	
LOMA 361 Self-Proctored English Designation Course 🚩 Access expires 2/9/2023	Enrolled AUG **9** 2022	
ACS 101 - Customer Service for Insurance Professionals - Third Edition Designation Course 🚩 Access expires 2/9/2023	Started AUG **13** 2022	[Hide]

[View All]

Announcements

Course Access and Other Issues Now Resolved!
Date: 2/9/2022

Course Access and Other System Issues
Currently, we are experiencing system issues that impacts course access and other functions within our learning management system. We will update this announcement as soon as we have the issues resolved. We sincerely apologize for the inconvenience.
Date: 2/9/2022

[View All]

Screenshot #2

Catalog / Search Results

Search Results

283 results in **Catalog**

▦ 📅

- Categories

Life Insurance (192)
Operations/Administration (120)
Finance/Accounting (97)
Customer Service (97)
Regulatory/Compliance (95)
Show 18 more

∨ Content Type

☐ Short Online Course (123)
☐ Designation Course (114)
☐ Professional Designation (15)
☐ Online (9)
☐ Product (9)
Show 4 more

∨ Course Provider

☐ LOMA (209)
☐ None (28)
☐ LOGIQ3 (26)
☐ Convergent (11)
☐ NATG (9)

∨ Cost

☐ Free

Showing items in: **English (US)** , **Arabic** , **Chinese (Simplified)** , **Chinese (Traditional)** , **Korean** , **Spanish (Latin America)** , **French (Canada)** , **Indonesian** , **Portuguese (Brazil)** , **Thai** (Change)

☐ Show available content only

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ACS 100 – 客户服务基础 (Chinese Simplified) $385.00

Designation Course   In Management/Leadership, Life Insurance, and 4 more (Show All)

课程简介 ACS100阐述了客户服务的基本原理和基本策略。介绍了客户服务型的企业文化，建立了客户服务评估的标准，还强调了培养具有奉献精神的客户服务员工的重要性。学习资料 购买包括通过课程门户对所有学习材料进行6个月的访问，以及根据以下文本作业参加已进行的课 ...

中文 (中华人民共和国)

ACS 100 – 고객 서비스의 기조 (Korean) $385.00

Designation Course   In Management/Leadership, Life Insurance, and 4 more (Show All)

개요 ACS 100 은 금융 서비스 분야의 고객 서비스에 대한 내용을 포괄적으로 다룹니다. 탁월한 고객 서비스를 위해 필요한 지식과 스킬에 관한 정보를 제공하고 있습니다. 연구 차료 구매에는 코스 포털을 통해 모든 학습 차료에 대 한 6 ...

한국어(대한민국)

ACS 100.10.15 - Textbook for ACS 100-Foundations of Customer Service, Third Edition $111.00

Product   In Management/Leadership, Life Insurance, and 4 more (Show All)

Item Number 100.10.15. ISBN 978-1-57974-448-9. This is the assigned textbook for ACS 100: Foundations of Customer Service. NOTE: Pur ...

English (United States)

ACS 101 - Customer Service for Insurance Professionals - Third Edition $75.00

Designation Course   In Customer Service

Increased competition in the insurance industry has led companies to become more customer-centric and focused on improving the custo ...

English (United States)